Este documento es muy importante. Si ud. No habla inglés, busque un traductor o llame al (267) 429-7542.

U.S. Department of Labor

Occupational Safety and Health Administration

3477 Corporate Parkway Suite 120

Center Valley, PA 18034

Phone: (267) 429-7542 Fax: (267) 429-7567



January 11, 2017

Dear Neil Callahan,

On 07/11/2016, an OSHA compliance officer met with you or your representative as part of an inspection at 7170 Lafayette Ave. Fort Washington, PA 19048. This letter includes the citations for the violations that were found (see summary below). Please choose one of the three options from the box to the right and complete the associated steps found on the following page within 15 working days. Please call us if you have any questions about the enclosed citation and/or penalties; we are here to help you choose the best option to resolve your citation as quickly as possible.

Sincerely,

Jean G. Kulp, Area Director

Your Citation Summary

BHC Northwest Psychiatric Hospital LLC Inspection Number: 1161234

Total Amount Due:

\$32158.00

Payment Due Date:

15 working days

after receipt of

this letter

You must correct each violation by the date listed in the Citation and Notification of Penalty. Please see the violations and the correction deadline for each violation starting on page 6.

Total Number of Violations:

Your First Correction Deadline is: 02/01/2017

Step 1 – Choose a Response Option and Act within 15 working days

Respond now before you lose the ability to discuss potential adjustments to penalty amounts and/or due dates. Please choose one option below and complete the steps on the next page.

Option #1 - Discuss with OSHA

I would like to discuss the citation with an OSHA representative. This may lead to changes in the penalty amount, due date or correction deadlines (if appropriate).

Option #2 – Correct and Pay

I agree with the citation, penalties, and correction deadlines, and do not contest.

Option #3 - Contest the Citation

I do not agree with the citation, penalties, and/or correction deadlines, and would like to contest.

Questions or Concerns?

If you have any questions or concerns regarding the citation, penalties, and/or correction deadlines, please call us at (267) 429-7542.

Step 2 – Complete One Option Checklist

Please post a copy of the citation at or near the place where each violation occurred, even if you plan to contest. You can use the checklist to the right to help plan your next steps. Please do not send in your checklist.

_			***************************************
Option #1 – Discuss with OSHA			I will complete by:
D'	 Call: Jean G. Kulp, Area Director, at (267) 42 schedule a meeting with an OSHA represent working days of receiving this citation. Brine existing conditions and corrections done the contest the citation after this meeting. **T your 15 working day deadline to contest the 		
and the second	2. Fill in and post the attached "Notice to Emp Conference" after scheduling meeting.	oloyees OSHA Informal	/_
riigegevenium, dan eening van bevoorde deense dan deen deel deen deel deel deel deel dee			ngazioning a philosophic melangka kanda dan adap aka atah gara bersar dan adap aka dan dan adap aka kanda dan
Optio	on #2 – Correct Violations and Pay Pe	nalty I v	will complete by:
*	1. Correct violations, then complete and mail Corrective Action Worksheet" along with the repair (e.g. photos, purchase orders, etc.) to first page, postmarked within 10 calendar correction deadline and include any required documents are transmitted by means other Agency received the documents is the date.	he appropriate evidence of o the OSHA office listed on the days after each violation's red evidence. If these er than mailing, the date the	/
	2. Pay the Total Penalty by using one of the following methods: **Include your Inspection Number (see first page) on the payment.**		
General Control of Con	Pay Online: Search "OSHA" on www.pay.gov and complete the "OSHA Penalty Payment Form." Pay by debit, credit or Automated Clearing House (ACH) within 15 working days. Penalties over \$25,000 must be paid by ACH and require a Transaction ID (Call 202-693-2170 to obtain one).	Pay by Check: Mail check or money order payable to "DOL-OSHA" for the Total Penalty to the OSHA office listed on the first page within 15 working days.	
Optio	on #3 – Contest the Citation		I will complete by:
Mail a letter of intent to legally contest to the OSHA office listed on the first page, postmarked within 15 working days.			/_

Occupational Safety and Health Administration 3477 Corporate Parkway Suite 120

Center Valley, PA 18034

Phone: 267-429-7542 Fax: 267-429-7567



Citation and Notification of Penalty

BHC Northwest Psychiatric Hospital LLC, dba Brooke Inspection Date(s): 07/11/2016 - 01/05/2017

Glen Behavioral Hospital

and its successors 7170 Lafayette Ave.

Fort Washington, PA 19048

Inspection Site:

7170 Lafayette Ave.

Fort Washington, PA 19048

Inspection Number: 1161234

Issuance Date: 01/11/2017

The violation(s) described in this Citation and Notification of Penalty is (are) alleged to have occurred on or about the day(s) the inspection was made unless otherwise indicated within the description given below.

This Citation and Notification of Penalty (this Citation) describes violations of the Occupational Safety and Health Act of 1970. The penalty(ies) listed herein is (are) based on these violations. You must abate the violations referred to in this Citation by the dates listed and pay the penalties proposed, unless within 15 working days (excluding weekends and Federal holidays) from your receipt of this Citation and Notification of Penalty you either call to schedule an informal conference (see paragraph below) or you mail a notice of contest to the U.S. Department of Labor Area Office at the address shown above. Please refer to the enclosed booklet (OSHA 3000) which outlines your rights and responsibilities and which should be read in conjunction with this form. Issuance of this Citation does not constitute a finding that a violation of the Act has occurred unless there is a failure to contest as provided for in the Act or, if contested, unless this Citation is affirmed by the Review Commission or a court.

Posting - The law requires that a copy of this Citation and Notification of Penalty be posted immediately in a prominent place at or near the location of the violation(s) cited herein, or, if it is not practicable because of the nature of the employer's operations, where it will be readily observable by all affected employees. This Citation must remain posted until the violation(s) cited herein has (have) been abated, or for 3 working days (excluding weekends and Federal holidays), whichever is longer.

Informal Conference - An informal conference is not required. However, if you wish to have such a conference you may request one with the Area Director during the 15 working day contest period, During such an informal conference you may present any evidence or views which you believe would support an adjustment to the citation(s) and/or penalty(ies).

If you are considering a request for an informal conference to discuss any issues related to this Citation and Notification of Penalty, you must take care to schedule it early enough to allow time to contest after the informal conference, should you decide to do so. Please keep in mind that a written letter of intent to contest must be submitted to the Area Director within 15 working days of your receipt of this Citation. The running of this contest period is not interrupted by an informal conference.

If you decide to request an informal conference, please complete, remove and post the Notice to Employees next to this Citation and Notification of Penalty as soon as the time, date, and place of the informal conference have been determined. Be sure to bring to the conference any and all supporting documentation of existing conditions as well as any abatement steps taken thus far. If conditions warrant, we can enter into an informal settlement agreement which amicably resolves this matter without litigation or contest.

Right to Contest — You have the right to contest this Citation and Notification of Penalty. You may contest all citation items or only individual items. You may also contest proposed penalties and/or abatement dates without contesting the underlying violations. <u>Unless you inform the Area Director in writing that you intend to contest the citation(s) and/or proposed penalty(ies) within 15 working days after receipt, the citation(s) and the proposed penalty(ies) will become a final order of the Occupational Safety and Health Review Commission and may not be reviewed by any court or agency.</u>

Penalty Payment – Penalties are due within 15 working days of receipt of this notification unless contested. (See the enclosed booklet and the additional information provided related to the Debt Collection Act of 1982.) Make your check or money order payable to "DOL-OSHA". Please indicate the Inspection Number on the remittance. You can also make your payment electronically on www.pay.gov. On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on OSHA Penalty Payment Form. The direct link is:

https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334.

You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will process the payments as if these restrictions or conditions do not exist.

Notification of Corrective Action – For each violation which you do not contest, you must provide *abatement certification* to the Area Director of the OSHA office issuing the citation and identified above. This abatement certification is to be provided by letter within 10 calendar days after each abatement date. Abatement certification includes the date and method of abatement. If the citation indicates that the violation was corrected during the inspection, no abatement certification is required for that item. The abatement certification letter must be posted at the location where the violation appeared and the corrective action took place or employees must otherwise be effectively informed about abatement activities. A sample abatement certification letter is enclosed with this Citation. In addition, where the citation indicates that *abatement documentation* is necessary, evidence of the purchase or repair of equipment, photographs or video, receipts, training records, etc., verifying that abatement has occurred is required to be provided to the Area Director.

Employer Discrimination Unlawful – The law prohibits discrimination by an employer against an employee for filing a complaint or for exercising any rights under this Act. An employee who believes that he/she has been discriminated against may file a complaint no later than 30 days after the discrimination occurred with the U.S. Department of Labor Area Office at the address shown above.

Employer Rights and Responsibilities – The enclosed booklet (OSHA 3000) outlines additional employer rights and responsibilities and should be read in conjunction with this notification.

Notice to Employees – The law gives an employee or his/her representative the opportunity to object to any abatement date set for a violation if he/she believes the date to be unreasonable. The contest must be mailed to the U.S. Department of Labor Area Office at the address shown above and postmarked within 15 working days (excluding weekends and Federal holidays) of the receipt by the employer of this Citation and Notification of Penalty.

Inspection Activity Data – You should be aware that OSHA publishes information on its inspection and citation activity on the Internet under the provisions of the Electronic Freedom of Information Act. The information related to these alleged violations will be posted when our system indicates that you have received this citation. You are encouraged to review the information concerning your establishment at www.osha.gov. If you have any dispute with the accuracy of the information displayed, please contact this office.

U.S. Department of Labor Occupational Safety and Health Administration



NOTICE TO EMPLOYEES OF INFORMAL CONFERENCE

An informal conference has been scheduled with OSHA to discuss the on 01/11/2017. The conference will be held by telephone or at the OSHA of	
Corporate Parkway, Suite 120, Center Valley, PA 18034 on	at
Employees and/or representatives of employees h	have a right to attend an
informal conference.	

CERTIFICATION OF CORRECTIVE ACTION WORKSHEET

Inspection Number: 1161234

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital

Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Issuance Date: 01/11/2017

List the specific method of correction for each item on this citation in this package that does not read "Corrected During Inspection" and return to: U.S. Department of Labor – Occupational Safety and Health Administration, 3477 Corporate Parkway, Suite 120, Center Valley, PA 18034

	nent):	was corrected on
Citation Number	_ and Item Number nent):	was corrected on
	_ and Item Number nent):	was corrected on
By (Method of Abater	_ and Item Number nent):	was corrected on
Citation Number By (Method of Abater	and Item Number nent):	was corrected on
Citation Number	and Item Number	was corrected on
I certify that the information representatives have be	mation contained in this seen informed of the aba	document is accurate and that the affected employees and their tement.
Signature		Date
Typed or Printed Name		Title

NOTE: 29 USC 666(g) whoever knowingly makes any false statements, representation or certification in any application, record, plan or other documents filed or required to be maintained pursuant to the Act shall, upon conviction, be punished by a fine of not more than \$10,000 or by imprisonment of not more than 6 months or both.

POSTING: A copy of completed Corrective Action Worksheet should be posted for employee review

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

Citation 1 Item 1 a Type of Violation: Serious

OSH ACT of 1970 Section (5)(a)(1): The employer did not furnish employment and a place of employment which was free from recognized hazards that were causing or likely to cause death or serious physical harm to employees in that employees are exposed to the hazard of workplace violence:

a) Campus Wide: On or about July 11, 2016, Nurses and Mental Health Technicians who provide inpatient care, especially in the close observation and adolescent units, during the course of deescalating aggressive patients or while trying to prevent patients from injuring themselves are exposed to serious physical injuries such as from bites, bruises, or strains and sprains.

Among other methods, feasible abatement measures include, but are not limited to the following:

- a. Evaluation and modification to the Management of Aggression policy and the Workplace Violence policy to include the following.
 - i. Clear written description of how to report incidents of workplace violence, including intimidation and verbal abuse. Provide guidelines on when to call police.
 - ii. A clear written statement that employees will not experience retaliation for reporting incidents of threats or violence or for calling police.
 - iii. Information on how and where employees affected by WPV can seek emotional support and mental health care including after hours.

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

- b. Develop workplace violence controls, including implementation of the following engineering and administrative controls and methods used to prevent potential workplace violence incidents. These controls and methods should include the following:
 - i. Develop a workplace violence safety committee for the campus. Involve frontline employee with exposure to WPV including psychiatrists, social workers, nurses, and mental health technicians.
 - a. Review workplace violence incidents during the meetings to ensure effective and timely follow-
 - b. Develop a system for affected employees to report workplace violence safety concerns and suggestions anonymously.
 - c. Develop a system to provide communication and feedback to affected employees about their workplace violence safety concerns and suggestions.
 - d. Develop a system of flagging patients with a history of violence; and
 - e. Determine the appropriate number of staff needed in each unit based on acuity of the workplace violence hazard to ensure a safe workplace for employees. Ensure the staffing levels are met daily and on each shift.
 - ii. Provide all affected employees with reliable and readily available means of communication that are effective throughout the facility. Develop a policy to maintain the effectiveness of the communication devices such as walkie-talkies. Inform all employees of this policy and train them on the use of the equipment. Enforce the policy as necessary.
 - iii. Perform a workplace hazard assessment of the units especially Close Observations and C1 to ensure nurses stations are secure. Evaluate the configuration of the nurses station desk, including the height and depth, to prevent patients from jumping over the desk and assaulting staff members. Ensure all items that could be used as weapons are secured or removed from the nurses station desk and other areas accessible to patients.
 - iv. Evaluate the need and appropriateness of devices affected employees can use to protect themselves during a crisis such as but not limited to blocking pads.
 - v. Ensure affected employees utilize a buddy system while providing service to patients with a history of violence.

See pages 1 through 4 of this Citation and Notification of Penalty for information on employer and employee rights and responsibilities.

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

- c. Development of a recordkeeping system designed to report any violent incident. The reports should be in writing and maintained for review after each incident and at least annually to analyze incident trends.
 - i. Require and ensure that affected employees report all acts of violence to a supervisor or manager, regardless of severity. Investigate all violent incidents as soon as possible.
 - ii. Review and analyze all crisis interventions with staff involved to determine root cause, what actions worked correctly and any necessary improvements.
 - iii. Make any necessary changes to the patients Crisis Plan quickly.
 - iv. Implement appropriate recommendations resulting from workplace violence incident investigations.
- d. Evaluation of training needs and implementation of appropriate workplace violence training. Determine the appropriate length of time between refresher classes and ensure affected employees received the training within that timeframe. The training should include the employer's workplace violence prevention program, crisis prevention, de-escalation techniques, the employers policies and requirements for recording and documenting a patients aggressive behavior, and how and when to complete an Employee Accident Report.
- e. Annually review the workplace violence prevention program, including updating the program as necessary. Such review and updates should set forth any mitigating steps taken in response to any workplace violence incidents. Solicit and include employee input in the review.

Abatement certification and documentation required within 10 days after abatement date. The certification shall include a statement that abatement is complete, the date and method of abatement, and state that employees and their representatives were informed of this abatement. Abatement documentation shall include documents demonstrating that abatement is complete, such as evidence of the purchase or repair of equipment, photograph or video evidence of abatement or other written records.

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital

Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

ABATEMENT DOCUMENTATION REQUIRED FOR THIS ITEM

Date By Which Violation Must be Abated:

Proposed Penalty:

03/20/2017 \$12471.00

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 1 b Type of Violation: Serious

29 CFR 1910.132(a): Protective equipment was not used when necessary whenever hazards capable of causing injury and impairment were encountered:

a) Campus wide: Employees work with aggressive patients who have a tendency to bite and scratch and employees were not required to wear protective arm guards, on or about July 11, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated:

02/01/2017

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 2 Type of Violation: Serious

29 CFR 1910.141(c)(1)(i): Toilet facilities were not provided in all places of employment in accordance with table J-1 of this section.

a) Close Observations: Registered Nurses were not provided reasonable access to toilet facilities and were required to wait greater than 15 minutes to use the restroom, on or about July 11, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated: Proposed Penalty:

02/07/2017 \$4543.00

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 3 Type of Violation: Serious

29 CFR 1910.1030(c)(1)(v): The employer, who is required to establish an Exposure Control Plan, did not solicit input from non-managerial employees responsible for direct patient care who are potentially exposed to injuries from contaminated sharps in the identification, evaluation and selection of effective engineering and work practice controls and did not document the solicitation in the Exposure Control plan:

a) Facility wide: Registered Nurses use needles while providing injectable medication to patients and the employer did not solicit input nor document input from non-managerial employees, on or about August 2, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated: Proposed Penalty:

02/01/2017 \$7572.00

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

The alleged violations below have been grouped because they involve similar or related hazards that may increase the potential for injury or illness.

Citation 1 Item 4 a Type of Violation: Serious

29 CFR 1910.1030(g)(2)(iv): Annual training for employees with occupational exposure was not provided within one year of their previous training:

a) Facility wide: Employees, Registered Nurses and Mental Health Technicians, have occupational exposure to blood and were not provided blood borne pathogen training within one year of their previous training, on or about September 21, 2016.

No abatement certification or documentation required.

Date By Which Violation Must be Abated: Proposed Penalty:

Corrected During Inspection \$7572.00

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital

Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 4 b Type of Violation: Serious

29 CFR 1910.1030(g)(2)(vii)(B): The blood borne pathogens training program did not contain a general explanation of the epidemiology and symptoms of blood borne diseases:

a) Campus wide: Nurses and Mental Health Technicians are exposed to blood while caring for patients and the employer's blood borne pathogens training program did not contain an explanation of the epidemiology and signs and symptoms of blood borne diseases, on or about September 21, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated:

02/16/2017

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 4 c Type of Violation: Serious

29 CFR 1910.1030(g)(2)(vii)(I): The blood borne pathogens training program did not contain information on the hepatitis B vaccine, including information on its efficacy, safety, method of administration, the benefits of being vaccinated, or the fact that the vaccination will be offered free of charge:

a) Campus wide: Nurses and Mental Health Technicians are exposed to blood while caring for patients and the employer's blood borne pathogens training program did not contain information about the hepatitis B vaccine, on or about September 21, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated:

02/16/2017

Occupational Safety and Health Administration Inspection Date(s): 07/11/2016 - 01/05/2017

Inspection Number: 1161234

Issuance Date: 01/11/2017



Citation and Notification of Penalty

Company Name: BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital

Inspection Site: 7170 Lafayette Ave., Fort Washington, PA 19048

Citation 1 Item 4 d Type of Violation: Serious

29 CFR 1910.1030(g)(2)(vii)(L): The blood borne pathogens training program did not contain information on the post exposure evaluation or follow-up that the employer was required to provide for the employee following an exposure incident:

a) Campus wide: Nurses and Mental Health Technicians are exposed to blood while caring for patients and the employer's blood borne pathogens training program did not contain information about the post exposure evaluation and follow-up after an exposure incident, on or about September 21, 2016.

Abatement certification required within 10 days after abatement date. The certification shall include a statement that abatement is complete, date and method of abatement, and states that employees and their representatives were informed of this abatement.

Date By Which Violation Must be Abated:

02/16/2017

Jean G. Kulp Area Director

Occupational Safety and Health Administration 3477 Corporate Parkway

Suite 120

Center Valley, PA 18034

Phone: 267-429-7542 Fax: 267-429-7567



INVOICE / DEBT COLLECTION NOTICE

Company Name:

BHC Northwest Psychiatric Hospital LLC, dba Brooke Glen Behavioral Hospital

Inspection Site:

7170 Lafayette Ave., Fort Washington, PA 19048

Issuance Date:

01/11/2017

Summary of Penalties for Inspection Number

1161234

Citation 1, Serious

\$32158.00

TOTAL PROPOSED PENALTIES

\$32158.00

To avoid additional charges, please remit payment promptly to this Area Office for the total amount of the uncontested penalties summarized above. Make your check or money order payable to: "DOL-OSHA". Please indicate OSHA's Inspection Number (indicated above) on the remittance. You can also make your payment electronically on www.pay.gov. On the left side of the pay.gov homepage, you will see an option to Search Public Forms. Type "OSHA" and click Go. From the results, click on OSHA Penalty Payment Form. The direct link is https://www.pay.gov/paygov/forms/formInstance.html?agencyFormId=53090334. You will be required to enter your inspection number when making the payment. Payments can be made by credit card or Automated Clearing House (ACH) using your banking information. Payments of \$25,000 or more require a Transaction ID, and also must be paid using ACH. If you require a Transaction ID, please contact the OSHA Debt Collection Team at (202) 693-2170.

OSHA does not agree to any restrictions or conditions or endorsements put on any check, money order, or electronic payment for less than the full amount due, and will cash the check or money order as if these restrictions or conditions do not exist.

If a personal check is issued, it will be converted into an electronic fund transfer (EFT). This means that our bank will copy your check and use the account information on it to electronically debit your account for the amount of the check. The debit from your account will then usually occur within 24 hours and will be shown on your regular account statement. You will not receive your original check back. The bank will destroy your original check, but will keep a copy of it. If the EFT cannot be completed because of insufficient funds or closed account, the bank will attempt to make the transfer up to 2 times.

Pursuant to the Debt Collection Act of 1982 (Public Law 97-365) and regulations of the U.S. Department of Labor (29 CFR Part 20), the Occupational Safety and Health Administration is required to assess interest, delinquent charges, and administrative costs for the collection of delinquent penalty debts for violations of the Occupational Safety and Health Act.

Interest: Interest charges will be assessed at an annual rate determined by the Secretary of the Treasury on all penalty debt amounts not paid within one month (30 calendar days) of the date on which the debt amount becomes due and payable (penalty due date). The current interest rate is one percent (1%). Interest will accrue from the date on which the penalty amounts (as proposed or adjusted) become a final order of the Occupational Safety and Health Review Commission (that is, 15 working days from your receipt of the Citation and Notification of Penalty), unless you file a notice of contest. Interest charges will be waived if the full amount owed is paid within 30 calendar days of the final order.

<u>Delinquent Charges</u>: A debt is considered delinquent if it has not been paid within one month (30 calendar days) of the penalty due date or if a satisfactory payment arrangement has not been made. If the debt remains delinquent for more than 90 calendar days, a delinquent charge of six percent (6%) per annum will be assessed accruing from the date that the debt became delinquent.

Administrative Costs: Agencies of the Department of Labor are required to assess additional charges for the recovery of delinquent debts. These additional charges are administrative costs incurred by the Agency in its attempt to collect an unpaid debt. Administrative costs will be assessed for demand letters sent in an attempt to collect the unpaid debt.

Jean G/Kulp

Area/Director